

Public Service Announcement

Income Assistance Processes

Start Date: January 7, 2021 End Date: January 13, 2021

Nunavut-wide 45 sec

Income Assistance will return to the regular, full assessment and verification processes in January in all communities except Arviat and Whale Cove.

Appointments are required. Please contact your Income Assistance Worker for an appointment time if you do not already have one. They will advise if you will be assessed over the phone or in person.

If you need to schedule an appointment and do not have access to a phone, please visit the Income Assistance Office and you will be provided an appointment time. Due to COVID-19, there will be only one person allowed into the Income Assistance Office at a time.

It is important to provide information on all of your sources of income. You will need your identification, paystub, bank statements and Canada Revenue Agency (CRA) information. Please have your 2018 or 2019 Income Tax return ready so you can use this to access your CRA My Account. Your IAW will not be able to process your assessment without all the necessary documentation.

We also encourage everyone to contact CRA to determine your eligibility for the Canada Response Benefit (CRB). The CRB eligibility criteria are broad, and if you have received Income Assistance for over 12 months, you may qualify. CRA will make that determination.

Let us help to keep each other safe. Please remember to practice social distancing, maintain a safe distance of 2 meters, do not hug, shake hands or kunik. Please wear a mask and wash your hands often.

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